



TNT ALL STARS

POLICIES AND PROCEDURES HANDBOOK

Last Updated: 00/00/0000

1	INTRODUCTION.....	3
1.2	PURPOSE OF THE POLICIES AND PROCEDURES HANDBOOK.....	3
1.3	REVIEW.....	3
2	MEMBER GUIDELINES.....	4
2.1	ATHLETE GUIDELINES.....	4
2.2	PARENT GUIDELINES.....	4
2.3	CLUB GUIDELINES.....	4
2.4	UNIFORM POLICY.....	5
2.5	ARRIVAL AND PICK UP.....	5
2.6	ATHLETE BELONGINGS.....	5
2.7	LOST PROPERTY.....	6
3	MEMBER PROTECTION PLAN.....	7
	INSERT REVISED PLAN INCL. TRANS AND DIVERSE GENDERS.....	7
4	TNT ALL STARS CHILD SAFE CODE OF CONDUCT.....	8
4.1	PURPOSE.....	8
4.2	WHO THIS POLICY APPLIES TO.....	8
4.3	CHILD SAFE STANDARDS.....	8
5	SOCIAL MEDIA POLICY.....	9
5.1	PURPOSE.....	9
5.2	WHAT IS SOCIAL MEDIA.....	9
5.3	GUIDELINES FOR MEMBERS.....	9
5.4	CONSEQUENCES FOR POLICY VIOLATIONS.....	9
6	ATTENDANCE POLICY.....	10
6.1	PURPOSE.....	10
7	FEE, CANCELLATION AND REFUND POLICY.....	11
7.1	GENERAL.....	11
7.2	AUTOPAY FEES.....	11
7.3	REFUNDS.....	11
7.4	CANCELLATION POLICY FOR TEAMS.....	12
7.5	COVID RESTRICTIONS OR LOCKDOWNS.....	12
7.6	EXTREME HEAT POLICY.....	12
7.7	COMPETITION UNIFORM HIRE POLICY.....	13
8	BIDS AND TRAVELLING TEAM POLICIES.....	14
8.1	BID ACCEPTANCE POLICY.....	14
8.2	NATIONALS POLICY.....	14
9	REFER A FRIEND POLICY.....	15
10	ATHLETE WAIVER.....	16

1 INTRODUCTION

1.1 WELCOME

Welcome to TNT All Stars. We are delighted to have you as a member of our TNT family. We wish you every success during your time at TNT. Thank you for being part of our club, and we look forward to many memorable experiences together.

1.2 PURPOSE OF THE POLICIES AND PROCEDURES HANDBOOK

To ensure that everyone enjoys their time here to the fullest, it's important to understand and adhere to our club policies and procedures. This booklet is designed to provide you with a comprehensive overview of the rules and expectations that govern our club's operations. We encourage you to familiarise yourself with its contents and use it as a reference to make your experience with us as enjoyable, safe, and rewarding as possible. Please remember that by becoming a member of TNT All Stars, you agree to abide by these policies and conditions, fostering a positive and inclusive environment for all our members.

1.3 REVIEW

This Club Handbook is subject to periodic review and updates. Our commitment to excellence and responsiveness to evolving needs means that amendments may be made from time to time. These revisions aim to enhance the club's operations, policies, and the overall experience for our members.

2 MEMBER GUIDELINES

2.1 ATHLETE GUIDELINES

- Foster a positive and friendly atmosphere within the team.
- Maintain the tumbling skills acquired at the beginning of the season throughout the competition period; failure to do so may lead to a reassignment to a more suitable team.
- Adhere strictly to the 'no jewellery' policy at practice and competitions, as mandated by IASF regulations. All jewellery must be removed before competitions, as wearing it can result in deductions for the entire team.
- Maintain open lines of communication with coaches. In the event of an injury, please inform us so that we can assist in addressing and resolving the issue.
- We highly value hardworking and positive athletes who prioritise the collective team goals over individual interests.
- Recognise and support the authority of coaches to make necessary routine adjustments throughout the season in the best interest of the team.
- Be prepared for potential skill alterations in routines during competitions.
- Embrace the role of being a supportive teammate, and refrain from engaging in gossip or bullying, both within and outside of TNT. Any instances of badmouthing, gossip, or bullying among athletes may result in a one-week suspension.

2.2 PARENT GUIDELINES

- Be the most enthusiastic supporters! Show unwavering support for your athletes, their team, and the entire TNT community.
- Please ensure that all fees are promptly and consistently paid. Athletes with outstanding fees exceeding one month will be asked to refrain from practice.
- Use the appropriate point of contact for any inquiries (see our information package staff directory).
- Make it a priority to attend any scheduled parent meetings. Additionally, we will endeavour to record parent meetings and make these accessible online to ensure convenience for all, please ensure you set aside adequate time to view the recordings.
- Uphold your athlete's commitment to the team, recognising that the consequences of practice suspension affect the entire team, not just your individual athlete.
- Stay updated by thoroughly reading all communication from TNT via email and Band, correspondence usually involves vital information regarding competitions, arrival times, and upcoming events.
- Strive to be exemplary parents by fostering a positive and supportive atmosphere. Gossip, bullying, or negative behaviour among parents, both within and outside of TNT, will not be tolerated and may result in a one-week suspension.

2.3 CLUB GUIDELINES

- The more we work together, the more we achieve.
- We maintain a strict stance against any form of gossip among parents, athletes, or with members of other clubs. Our aim is to foster a close-knit, family-like community.
- Seek the silver lining in every situation, as there is always a positive aspect to be found. If you have concerns, please feel free to discuss them with a Gym Director.
- Kindly review our social media policy. Negative conversations about athletes, parents, the team, or TNT are not permitted on social media. If any issues arise, we encourage you to work with us to find a solution.
- Make it a habit to check the lost and found regularly. The lost and found collection tends to grow quickly and is donated at the end of each term. Please ensure that your athletes do not bring valuables to practice, as lost items are not under our responsibility.
- We kindly request that you refrain from using our logo to brand your own items without TNT's explicit permission. Our branding holds great significance for us, and we appreciate your cooperation in this matter.

2.4 UNIFORM POLICY

PRACTICE

- **Comfortable Attire:** Athletes are encouraged to wear comfortable clothing that allows for free movement, such as a t-shirt, sports bra, and sports shorts.
- **TNT Merchandise:** We offer a range of TNT attire for purchase, which we encourage athletes to wear during practice.
- **Neat and Secure Hair:** For safety and hygiene reasons, athletes with long hair should ensure it is neatly and securely tied away from their face for the entire training session.
- **Appropriate Shoes:** Enclosed shoes with a hard sole that are suitable for stunting and tumbling.
- **Remove All Jewellery:** We adhere strictly to the 'no jewellery' policy at practice and competitions, as mandated by IASF regulations.

COMPETITIONS

- *See Competition Hair & Makeup FAQ Sheet at www.tntallstars.com.au*

2.5 ARRIVAL AND PICK UP

At TNT All Stars the safety and convenience of our athletes and their families are of utmost importance. Please adhere to the following guidelines for drop-off and pick-up:

BOORAGOON:

- **"Kiss and Drop" Zone:** Utilise the front two parking spots outside the reception area for quick drop-offs.
- **Reverse Parking:** In the club's parking area, reverse parking is mandatory to ensure that we keep our littlest athletes safe and easily in eyesight.
- **No Parking in Restricted Areas:** Please do not park on the road, directly in front of or behind Golf Box, or at the gym/doggy daycare next door.
- **Overflow Parking:** If the designated spots are full in the club's parking area, you'll find plenty of overflow parking available at the nearby Spotlight.

FORRESDALE:

- **No Parking in Restricted Areas:** Please do not park in front of the paint shop until after 4pm.

BOTH LOCATIONS:

Waiting and Entering the Gym:

- **Wait Inside Reception:** Athletes are expected to wait for their class inside the reception area until their coach calls them in.
- **No Food Inside:** We have a strict no-food policy inside the gym to maintain a clean and safe environment for practice.

Pick-Up:

- **Prompt Presence:** Our gym can get quite busy, especially during pick-up times. We encourage parents of young athletes to be present in the reception area a few minutes before class finishes. This will ensure that you are ready to safely escort your little one through the carpark.

2.6 ATHLETE BELONGINGS

- **Cubby Holes:** Cubby holes are available for athletes to store their personal belongings during practice. It is essential to note that TNT Cheer Pty Ltd is not responsible for any items placed in the cubby holes. This means that we do not accept liability for any loss, misplacement, or damage of personal items. While we strive to create a welcoming and secure environment, we do not assume responsibility for personal items that may go missing, be misplaced, or otherwise become separated from their owners.
- **Label Your Belongings:** We encourage all athletes and their families to exercise personal responsibility in securing their belongings. It's advisable to label items and avoid bringing valuables to practice.

2.7 LOST PROPERTY

- **Lost Property Collection:** Our staff will regularly monitor the cubby holes and gym premises for any items left behind by athletes. Any found items will be moved to our designated lost property area for safekeeping. We strongly encourage athletes to check the lost property area if they believe they've misplaced an item. Please do so before the end of the term to maximise the chances of retrieving your belongings.
- **Scheduled Donations:** To keep our facility uncluttered and to support charitable causes, please be aware that we donate all unclaimed lost property to Goodwill at the end of each term. TNT Cheer Pty Ltd is not responsible for replacing any items that have been donated to Goodwill. We will make reasonable efforts to remind athletes to check the lost property area when possible.

3 MEMBER PROTECTION PLAN

REVISED VERSION COMING SOON

4 TNT ALL STARS CHILD SAFE CODE OF CONDUCT

4.1 PURPOSE

The Code of Conduct aims to protect children and reduce any opportunities for abuse or harm to occur. It also helps staff and volunteers by providing them with guidance on how to best support children and how to avoid or better manage difficult situations.

4.2 WHO THIS POLICY APPLIES TO

This Code of Conduct applies to all people involved in TNT's activities, including staff, coaches, officials, volunteers and parents.

4.3 CHILD SAFE STANDARDS

This Code of Conduct outlines appropriate standards of behaviour by adults towards children.

All TNT staff and volunteers are responsible for promoting the safety and wellbeing of children and young people by:

- Adhering to our Child Safe Policy, this Code of Conduct and other TNT policies
- Taking all reasonable steps to protect children from abuse
- Treating everyone with respect, including listening to and valuing their ideas and opinions
- Welcoming all children and their families and carers and being inclusive
- Respecting cultural, religious and political differences and acting in a culturally sensitive way, particularly when interacting with children who are Aboriginal or otherwise culturally or linguistically diverse and those with a disability
- Modelling appropriate adult behaviour
- Listening to children and responding to them appropriately
- Reporting and acting on any breaches of this Code of Conduct, complaints or concerns appropriately and treat them seriously and with respect.
- Complying with our guidelines on physical contact with children
- Working with children in an open and transparent way – other adults should always know about the work you are doing with children
- Respecting the privacy of children and their families, and only disclosing information to people who have a need to know.

TNT staff and volunteers **MUST NOT**:

- Seek to use children in any way to meet the needs of adults
- Ignore or disregard any concerns, suspicions or disclosures of child abuse
- Use prejudice, oppressive behaviour or language with children
- Engage in rough physical games
- Discriminate on the basis of: age, gender, race, culture, vulnerability or sexuality
- Initiate unnecessary physical contact with children or do things of a personal nature that children can do for themselves, such as toileting or changing clothes
- Develop 'special' relationships with specific children or show favouritism through the provision of gifts or inappropriate attention
- Be alone with a child, without other staff, or appointed TNT member in the facility.
- Have unauthorised contact with children and young people online or by phone (include the parent or another coach or staff member in any online conversations.)

By observing these standards, you acknowledge your responsibility to immediately report any breach of this code to Stephanie Pyke, at TNT All Stars.

This Code of Conduct will be reviewed by TNT annually. I have read this Code of Conduct and agree to abide by it, at all times.

Name: _____
Role: _____

Signature: _____
Date: _____

5 SOCIAL MEDIA POLICY

5.1 PURPOSE

The purpose of this Social Media Policy is to establish clear guidelines for TNT Cheer Pty Ltd members in their use of social media platforms, ensuring responsible and respectful online behaviour that reflects positively on TNT Cheer Pty Ltd, its employees, clients, and fellow members.

5.2 WHAT IS SOCIAL MEDIA

Social media includes websites, blogs, and online platforms not operated by TNT Cheer Pty Ltd, but where members can post content and engage with a wider online audience. This encompasses popular platforms such as Facebook, Instagram, YouTube, Band and similar outlets.

5.3 GUIDELINES FOR MEMBERS

TNT Cheer Pty Ltd acknowledges that club members have the right to contribute content to public communications on websites not operated by TNT Cheer Pty Ltd.

However, inappropriate use of such communications has the potential to cause damage to TNT Cheer Pty Ltd, employees, clients and members. Use of these sites, including outside of the usual hours of employment and in a private residences, can also have unintended adverse consequences for TNT Cheer Pty Ltd or a member. The material can remain widely and permanently accessible to other users. For these reasons, the following guidelines must be adhered to by all members:

- **Confidentiality and Sensitive Information:**
Members must not share commercially sensitive or confidential information or publish material or content that breaches other TNT Cheer Pty Ltd policies and procedures, or that may expose TNT Cheer Ltd to any possible legal liability. Examples include, but are not limited to, defamation or discrimination proceedings, breaches of policies dealing with sexual harassment, racial harassment/ hatred, bullying and breaches of TNT Cheer Pty Ltd member roles.
- **Association with TNT Cheer Pty Ltd:**
Members must not publish any material or content that identifies themselves as being associated with TNT Cheer Pty Ltd without first receiving permission from TNT Cheer Pty Ltd.
- **Inappropriate Behaviour:**
All members are to refrain from inappropriate behavior on any form of social media sites and communication channels. Inappropriate behavior includes, but is not limited to, where a member engages in willful or deliberate behavior that is inconsistent with the continuation of their role as a member and/or conduct that causes an imminent and/or serious risk to the reputation, viability or profitability of TNT Cheer Pty Ltd. Any such behavior may be considered serious misconduct.
- **Communicating with other TNT Athletes:**
Members must not create group chats outside of Band and must include coaches. If a group is to be found we will ask for it to be shut down and will require parent co-operation to do so for those under 18. Open age athletes must be mindful of communication with underage athletes. We recommend any communication with minors to have another coach or teammate in the conversations.

5.4 CONSEQUENCES FOR POLICY VIOLATIONS

Members are expected to adhere to this policy's requirements. Breaches of this policy may result in disciplinary actions, including potential dismissal from the club.

6 ATTENDANCE POLICY

6.1 PURPOSE

At TNT Cheer, we recognise the importance of every athlete's commitment to their team. Cheerleading is the ultimate team sport, where every member's presence is vital to the success of the entire team. Each absence impacts not just you individually but also your teammates as a majority of skills utilise multiple team members.

6.2 ATTENDANCE GUIDELINES

To ensure the effectiveness of our practices and to uphold the integrity of our teams, we have established the following guidelines for all athletes:

- **Communication is Key:** All absences must be communicated promptly, either by email or text, giving our coaches time to adjust practice plans accordingly.
- **Find a Stand-In:** It's your responsibility to find a suitable replacement if you can't attend practice. If you're unable to find someone, inform the coaches at least 6 hours before practice starts, so they can assist.
- **Review of Commitment:** After five unexcused missed practices, athletes will meet with the team coach and a program director to assess their dedication to the team.
- **Flash-Out Week:** No absences are allowed during "Flash-Out" week, the three crucial practices leading up to a competition or showcase. Missing this period may result in changes to your position in the routine including potentially being asked not to compete, which will result in forfeiture of competition fees. Such decisions are made within the best interests of the team.
- **Mandatory Competition Attendance:** All athletes are expected to attend all competitions. If you must miss a competition, please inform the coach and program directors at least two months in advance. If an athlete is away for competition their competition fees will be forfeited as another athlete will be required to fill in for them at the competition.

For Levels 2-6:

- **Excused Absences:** Athletes receive three excused absences **per season**, which cover school functions/camps, funerals, contagious illnesses. Notify your coaches promptly and arrange for a replacement to ensure effective practice.
- **Unexcused Absences:** Athletes are not permitted to miss practice for unexcused absences such as a bad day at school, work shift, social events, injury. Please encourage your athletes to use good time management practices.
- **Managing Absences:** If you exceed three absences a meeting with the Program Director will determine your role on the team, which may include position changes or becoming a team alternate.
- **Responsibility for Replacement:** It is the athletes responsibility to find a suitable replacement for ALL practices.

We appreciate your commitment to TNT and your understanding of the importance of consistent attendance. Your dedication not only shapes your success but also supports the growth and achievements of your entire team.

7 FEE, CANCELLATION AND REFUND POLICY

For any inquiries related to fees, please reach out to us via email at accounts@tntallstars.com.au

7.1 GENERAL

To maintain transparency and facilitate smooth fee processing, please review the following guidelines:

Autopay:

- All families are required to have a valid credit card (Autopay) stored in their IClassPro account. Registration fees, term fees, camp fees, competition fees, and choreography fees will be automatically deducted on their respective due dates. Other fees will be processed at the time of purchase or registration.

Overdue Accounts:

- An email notification will be sent if your account becomes overdue.
- A 14-day grace period is provided after the due date for fees that have been declined, during which families can settle their fees without incurring late charges.
- From day 15 onwards, a \$25 late fee will be added to your account.
- If fees remain overdue for more than 31 days, your athlete may be asked to sit out of practice.
- After 31 days, you will receive a final statement email outlining your overdue balance. If this is not paid or discussed within 7 days, TNT reserves the right to engage a legal professional for debt collection.

Access to Fee Information:

- All fees and payment history can be accessed on your IClassPro account, which is available to parents via our website.

Payment Methods:

- To make cash payments for a charge on your account, please bring the payment in before the due date. Otherwise, your card will be automatically charged on the due date.
- You can log into your account and make smaller payments for a charge before its due date. Once a charge reaches its due date, smaller payments towards it are no longer available.

Apparel and Additional Items:

- All apparel and other items, including private lessons and speciality classes, will be processed on your account or purchased through the Shock Shop apparel system.

Updating Payment Information:

- If you wish to change your credit card information, please contact TNT Management or log in to your IClassPro account and update your "Autopay" information.

7.2 AUTOPAY FEES

Credit cards/debit cards; all types	Per Transaction*	\$0.33
Bank Account	Per Transaction*	\$0.88**
Visa/Mastercard	Calculated on Transaction value	1.87%***
American Express	Calculated on Transaction value	3.85%***

**Transaction fee applies to all transactions, successful or not*

***Additional 0.25% high value surcharge applies to bank account transactions over \$2,000*

****Additional 1.10% applies to international cards*

7.3 REFUNDS

All Star Teams (Prep, Novice & Full Competitive)

- All registration fees and term fees are non-refundable
- Missed classes for any reason are non-refundable nor will make-up classes be offered.
- If your athlete has a long-term injury/illness a refund or discount will be discussed. This is a case by case basis and is determined at the discretion of the program director.

Recreational classes (Bouncy Bombs & Learn to Cheer)

- All payments must be paid upon registration and are non-refundable.
- Missed classes for any reason are non-refundable nor will make-up classes be offered.

Apparel

- Credit or exchange will be accepted within 14 days and will be up to the discretion of management.

Tour Fees

- Tour fees are non-refundable.

Competition Fees

- Competition Fees are non-refundable and will not be discounted if a competition is missed.

Choreography Fees

- Choreography fees are non-refundable.
- If your athlete is on a team at the time of choreography and cannot attend you will still have to pay for choreography as your athlete is getting a tailored spot in the routine by the choreographer.

Tumbling Classes (Inc private/semi private lessons & boys tumble class)

- All payments must be paid upon registration and are non-refundable.
- A make-up class can be organised through tumbling@tntallstars.com.au if a class is going to be missed due to injury/illness or excused absence and you have given 12hrs notice. Please note that if there is not another class available for you to attend due to timetabling or class capacity no refund will be given.
- All make-up classes are at the discretion of our tumbling director.

Semi Private Lessons

- All payments must be paid upon registration and are non-refundable.
- At least 4 hours' notice must be given for the cancellation of a private lesson. If less than a 4-hour notice is given or you are a no show the cost will still be charged and you will forfeit the lesson.
- If you are late for your lesson it will be at the coach's discretion to decide if they can go over time to complete your full lesson. For example, if they have a lesson right after, you will only receive the remainder of your time.
- If you need to miss a lesson due to injury/illness or excused absence and give your coach more than the 4-hour notice time you will be able to organise a make-up lesson.

7.4 CANCELLATION POLICY FOR TEAMS

- If you wish to leave TNT you must immediately notify management so they can inform your coaches and the team.
- Registration & competition fees are non-refundable
- If an athlete wishes to leave 0 – 8 days after the term has begun there will be an 80% refund.
- After 8 days no refund will be given for that Term.
- If the athlete has a uniform on hire (novice teams only) they will be required to return it within 14 days of leaving, otherwise they will be charged \$300 for not returning the uniform.
- If an athlete on a payment plan leaves within the term they will be required to pay out the remainder of the term.

7.5 COVID RESTRICTIONS OR LOCKDOWNS

If a class is cancelled due to Covid restrictions or lockdowns the class will be rescheduled. Where the class is unable to be rescheduled a refund in the amount of the particular missed class will be added to the families iClass pro account as a credit.

7.6 EXTREME HEAT POLICY

Our Extreme Heat Policy is in place to protect the safety of TNT athletes and coaches. It's important to note that the temperature inside the gym can often exceed the outdoor temperature, making it potentially unsafe for training in extreme heat conditions. Please take note of the following guidelines:

Class Cancellation Due to High Temperature:

- If the temperature outside reaches 38 degrees Celsius or above one hour before the scheduled class, the class will be cancelled and rescheduled.

Missed Class Compensation:

- In the event that a class cannot be rescheduled, a fee of \$10 per missed hour will be applied to the student's iClass Pro account.

7.7 COMPETITION UNIFORM HIRE POLICY

We are pleased to offer our competition uniforms for hire to novice athletes. To ensure a smooth uniform hire process, please review the following guidelines:

Uniform Hire Fee:

- TNT offers competition uniform hire to novice athletes at a fee of \$75.

Intended Use:

- Uniforms are to be used exclusively for competition or showcase purposes. Wearing TNT uniforms for non-TNT purposes, such as parties, Halloween, or dress-up events, is strictly prohibited.

Uniform Return:

- Please return the uniform in a clean and well-maintained condition before December 1st.
- The uniform should be washed, dried, and neatly placed in a bag labelled with the athlete's name and team.

Damaged Uniforms:

- In cases where the uniform is returned with damage beyond reasonable usage (e.g., missing rhinestones), a replacement fee of \$300 will be charged to the responsible party.

Late Returns:

- Failure to return the uniform by December 1st will result in a \$300 charge to replace the uniform.

8 TUMBLE CLASS BOOKING, FEES AND CANCELLATION POLICIES

For any inquiries related to tumbling, please reach out to us via email at tumbling@tntallstars.com.au

Tumbling is a vital component within a cheerleading routine, requiring precision and time to perfect. TNT offers extra tumbling classes as an additional service to athletes. The following policies apply to additional non-compulsory tumbling classes. *For policies regarding compulsory tumbling classes for level 3-6 athletes, please refer to the fee, cancellation and refund policy.*

Booking and Fees:

- All bookings for extra tumbling classes must be made through the iClass Pro parent portal.
- Enrolments for tumbling classes are taken for a full calendar year, commencing from the date of booking and automatically rolling over each new term.
- Tumbling class payments are billed termly and payment for a full term must be made in advance at the time of booking, if joining mid-term fees are prorated from your date of enrolment.
- Fees for the upcoming term are automatically billed to your iClass Pro account at the conclusion of each term and are due by the last Friday before the new term starts. It is the customer's responsibility to manually pay these fees by the due date, or if you already have a valid payment card on file, TNT management will automatically process these feeds on the due date.

Cancellation and Fees:

- Athletes may request to cancel their additional tumbling classes at any time by sending a written request to tumbling@tntallstars.com.au.
- TNT will provide a credit on your iClass Pro account for any prepaid classes that are scheduled to occur after the date the cancellation request was sent.
- Cancellation before the due date of the next term's fees (the last Friday before the new term starts) will result in no charges for the following term.
- If cancellation occurs after the term fee due date, the first week's fee must still be paid, and the remaining weeks of the term will result in a credit on your iClass Pro account.
- If cancellation occurs after the first class of the term has occurred, refer to fee, cancellation and refund policy.

Injuries and Sickness:

- If athletes are injured or sick enough to miss one or more consecutive sessions and possess a medical certificate, they must email it to tumbling@tntallstars.com.au to receive a credit on your iClass Pro account for the missed weeks.

Makeup Classes:

- In the event of a missed tumble class, athletes may request a makeup class. Makeup classes will only be provided if there is a class of the same level or lower with available space.

Holiday Tumbling Clinics:

- Holiday tumbling clinics must be booked and paid for in advance through the parent portal.
- Holiday tumbling class fees are non-refundable.
- If you wish to cancel or change, rescheduling to another class within the same holiday period is possible, but no credit will be given if you can no longer attend. Exceptional cases will be reviewed on a case-by-case basis by TNT management.

Privates/Semi-Privates?

9 BIDS AND TRAVELLING TEAM POLICIES

9.1 BID ACCEPTANCE POLICY

What is a bid?

There are several different types of bids given out during competition season. The most common bids we see are for Summit, and World Championships. Other event bids will not be considered. A bid is awarded for a team's success and means they get a minimum of free entry to the competition. For some international competitions we can also receive partial paid, and full paid bids. None of the bids awarded pay for all expenses. le) A full paid bid typically gives 2-4 nights' accommodation, and entry fees to the competition. Travel expenses such as flights are not covered.

When will a team accept a bid?

When a team receives a bid for a competition we will send out an email the following week after the competition. A minimum of 95% of the team must agree to travel to the competition. The remaining 5% must be filled by other athletes within our program. Accepting a bid means you accept the travel costs associated with the bid receiving competition. The final decision will be made within one week of receiving the bid.

What competitions will we consider accepting bids to?

- Summit: Located in Orlando, Florida (Disney World), typically the first week of May.
- World Championships: Located in Orlando, Florida (Disney World), typically late April.

9.2 NATIONALS POLICY

Traveling teams - No Qualification required

The following teams will travel to Aascf Nationals as long as 90% of the team agrees to travel. The remaining 10% must be filled by other athletes within our program.

Elite Level 1 -

Level 4 -

Level 5 -

Level 6 -

elite level 1, 4,5,6 all attending, level 2-3 teams if they win grand champs @ first perth comp option to go.

If a minimum of 90% cannot attend then the team will not travel. Agreeing to a Nationals tour means you accept the travel costs associated with Nationals. The final decision will be made within one week of information going out.

Traveling Teams - Qualifications Required

The following teams may earn qualification for AASCF Nationals by earning grand champion in their Level at Cheercon Icebreaker in June. These teams must also achieve a score of 92 or higher.

- All Level 2 teams (including All Building)
- All level 3 teams (including All Building)

If your team achieves qualification a survey will be sent out and 90% of your team must agree to travel to nationals. The remaining 10% must be filled by other athletes within our program. If a minimum of 90% cannot attend then the team will not travel. Agreeing to a Nationals tour means you accept the travel costs associated with Nationals. The final decision will be made within one week of information going out.

10 REFER A FRIEND POLICY

At TNT All Stars, we value your loyalty and appreciate your support in spreading the word about our programs. Our 'Refer a Friend' Program is designed to reward you for recommending us to your friends and family.

Earning Referral Credits:

- When you refer a friend to TNT and they enrol in one of our classes, you will receive a \$50 credit applied to your iClass Pro account.

Usage of Referral Credits:

- This \$50 credit can be applied to either your class fees or towards the purchase of an item from our Shock Shop.

Receiving a Credit

- To receive the 'Refer a Friend' credit, we kindly ask your referred friend to send an email to info@tntallstars.com.au, mentioning your name as the referrer.
- Once we receive the email notification and your friend has paid their fees, we will apply the \$50 refer-a-friend credit to your iClass Pro account and an email receipt sent to the recipient.

We appreciate your enthusiasm in recommending TNT to others and want to express our gratitude through this Referral Program. Thank you for being part of our community and helping us grow.

ATHLETE WAIVER
